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# Accessibility Statement – UniOuluSign

## Introduction

This accessibility statement concerns the University of Oulu's UniOuluSign online signature service.

The University of Oulu strives to ensure the accessibility of its digital services as required by the Act on the Provision of Digital Services. Our goal is to ensure that all users can use our service on equal terms.

## Accessibility Status

This online service largely meets the A and AA level accessibility requirements (WCAG 2.1), and there are no critical accessibility issues. The accessibility shortcomings present in the service are described in the following section.

## Method of Evaluation

This statement is based on an assessment conducted by the provider of the signature system.

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## Content or Functions That Are Not Accessible

### Text Size Adjustment

Some elements do not scale correctly when text size is increased to 200%. Such elements include request and contact lists, modal content, and some call-to-action buttons such as *New request*. Full-page zoom is supported, but issues may occur when only text is zoomed. (WCAG 1.4.4 Resize Text)

### Calendar

The contrast between the letters indicating weekdays and the background is insufficient. (WCAG 1.4.3 Contrast)

The calendar is hidden from assistive technologies because it is not yet accessible with screen readers. It can, however, be focused using the keyboard so that users navigating without a pointing device can still use it. (WCAG 1.3.1 Info and Relationships)

## **Drag and Drop Functionality**

When creating a signature request, the user may choose a signature style that allows them to add signature fields to the document. If this option is selected, signature fields are added using drag and drop. The drag and drop function is not accessible and can currently only be used with a mouse. (WCAG 2.1.1 Keyboard)

## **Drawing a Signature**

The recipient of a signature request may choose either a text-based signature or a drawn signature. If the recipient wishes to draw their signature, the drawing function can only be used with a mouse. (WCAG 2.1.1 Keyboard)

## **Code Quality**

In some areas, the quality of the HTML markup is insufficient. Incorrect markup can be found in ARIA roles, the structure of HTML elements, ID attributes, and tag usage. (WCAG 4.1.1 Parsing)

## **Responsiveness**

Some non-essential functions are currently hidden when the screen width is below 1200px. Such functions include the Calendar and My Tasks. (WCAG 1.4.10 Reflow)

Some views are not fully responsive when the screen width is below 400px. (WCAG 1.4.10 Reflow)

## **Dropdown in the Phone Number Field**

The dropdown associated with the phone number field, used to select a country code, is not accessible with VoiceOver on Mac. The country code can be entered manually, in which case the dropdown will automatically update the displayed country. With a screen reader, the selection can currently be made only with NVDA, not with VoiceOver. (WCAG 1.3.1 Info and Relationships)

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## **Providing Accessibility Feedback**

If you notice any accessibility issues, please let us know — we want to correct them.

Feedback email address:  
unioulusign@oulu.fi

Feedback is processed together with the signature service provider, Sarake Oy.

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## Supervisory Authority

If you are not satisfied with the response you receive, or if you do not receive a response within 14 days, you may contact the supervisory authority:

Finnish Transport and Communications Agency Traficom

Unit for Digital Accessibility Supervision

[www.saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi)

saavutettavuus@traficom.fi

Phone: 029 534 5000

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## Preparation and Update Information

Statement prepared: 28 April 2026

Statement updated:

The statement is reviewed at least annually or whenever significant changes are made to the service.

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